

Dear State Bank of Herscher customer,

As a valued customer, we want to let you know what actions that we are taking in response to concerns about COVID-19 (Coronavirus Disease). The health and safety of our customers and staff remains our top priority, and we are committed to serving your financial needs no matter how the situation resolves.

Effective Tuesday, 3/17/2020, we are closing our lobbies to general traffic. We will allow customers to make appointments to meet with our staff as needed. At this time, this will continue until further notice. Our drive-ups and ATMs remain available as well. We will continue to monitor our risk and communicate as needed.

We encourage you to consider managing your accounts using our online banking and mobile app. These 24/7 services allow you to safely view transactions, check balances, make payments, deposit checks and more – all from the comfort of your home. As always during normal business hours, you may also contact us at 815-426-2156 (H) or 815-932-9160 (L).

Please be assured that we have an extensive contingency plan designed to ensure uninterrupted bank operations. As part of our preparedness, we are actively monitoring the local and global health situation and will implement additional measures if needed to support our customers, staff, and communities.

Finally, if you have experienced a disruption in income as a result of COVID-19 and need assistance, we are here for you. Please call your loan officer to discuss your personal situation and learn how we might help.

Sincerely,

Randall Chaplinski
President/CEO
State Bank of Herscher
MEMBER FDIC